# Integrated Management Policy:

## Quality · Environment · Safety · Occupational Health

The management of **TECNOVE**, a company specialising in the design, manufacture, maintenance and repair of specialised vehicle bodies for civil and military use, as well as multi-purpose containers and the provision of catering services to public and private organisations, has implemented an Integrated Management System based on the UNE EN-ISO 9001, UNE EN-ISO 14001, PECAL 2110, UNE EN-ISO 45001 and UNE EN-ISO 22000, with the aim of increasing stakeholder satisfaction and improving its processes and products/services, whilst prioritising worker safety and environmental care, complying with the legal requirements that apply to us, and committing to the continuous improvement of the Integrated Management System.

Accordingly, the Management of **TECNOVE** establishes the following commitments:



**Quality management:** To guarantee the highest levels of reliability, conformity and safety in all our products and services, ensuring strict compliance with our customers' expectations, contractual requirements and applicable legal regulations. To base our management on quality assurance from design through to delivery, rigorous traceability and the promotion of continuous improvement in our processes.



**Environmental management:** To conduct our activities in a sustainable and responsible manner, including pollution prevention, good environmental practices (reduce, reuse and recycle), proper waste management, and the efficient use of natural resources, raw materials and energy across all our sites and services.



**Health and safety management:** Providing safe and healthy working conditions for workers by eliminating hazards and reducing risks, as well as establishing appropriate emergency plans and ensuring health surveillance.



**Policy and strategy:** Setting objectives and targets whilst providing the necessary resources, always with a focus on meeting the needs and expectations of our stakeholders and optimising processes.



**Legal requirements:** To comply with legal requirements in the areas of health and safety at work, service quality and environmental protection, as well as legislation relating to food safety that applies to us, and any other regulatory or specific requirements of our clients.



**Continuous training:** training programmes are tailored to each role and to any needs that arise, ensuring that all staff are able to develop their skills and meet the objectives set



**Consultation and participation:** Consult and involve workers and their representatives in all areas, including those relating to the Health and Safety Committee.



**Food safety:** Ensuring the highest standards of quality and food safety throughout the supply chain by implementing a HACCP-based self-monitoring system across the entire process, from suppliers right through to service.



**Climate change:** To develop and promote the use of renewable energy, and specifically photovoltaic technology, as key elements in decarbonising the current energy model and minimising the impact of adverse climate effects on the planet.

To this end, this policy will be made available to relevant stakeholders and communicated within the organisation, and will be reviewed periodically to ensure it remains appropriate. This policy serves as a framework for defining TECNOVE's annual objectives.

**The Management**