

# Integrated Management System (IMS) policy

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**TECNOVE** complies with the ISO 27001 standard, the National Security Scheme (MEDIUM category) and the NIS2 Directive. Accordingly, **TECNOVE's** management has established the following principles:

- ✓ To ensure the satisfaction of our customers, including stakeholders with an interest in the company's performance, in all matters relating to the conduct of our activities and their impact on society.
- ✓ To ensure the security of information within **TECNOVE's** information systems, as well as the information systems that support the services provided by **TECNOVE** to its clients.
- ✓ To establish objectives and targets focused on assessing information security performance and on the continuous improvement of our activities, as set out in the Information Security Management System that forms the basis of this policy.
- ✓ Compliance with the requirements of the legislation and regulations applicable to our business, the commitments made to our clients, and all internal rules and guidelines to which **TECNOVE** is subject.
- ✓ Maintaining open lines of communication both internally, between the various levels of the company, and with customers.
- ✓ To assess and ensure the technical competence of staff, and to ensure they are sufficiently motivated to participate in the continuous improvement of our processes.
- ✓ To ensure that the facilities are in good condition and that the appropriate equipment is in place, so that they are suited to the company's activities, objectives and targets.
- ✓ To ensure the ongoing analysis of all relevant processes, implementing appropriate improvements in each case based on the results obtained and the objectives set.
- ✓ To ensure the continuous improvement of the Integrated Management System that implements this policy.
- ✓ Security incidents are reported and dealt with appropriately.

These principles are upheld by **TECNOVE's** management, which provides the necessary means and equips its employees with sufficient resources to ensure compliance, setting them out and making them publicly available through this Information Security Policy.

## The Management

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